

# NSG Group Sustainability Policy

We are all collectively responsible to those with whom we share one world to try to attain a more sustainable future for our descendants.

The NSG Group produces high quality glass products that make an important contribution to improving living standards, to people's safety and wellbeing and to the generation and conservation of energy.

We are committed to running our business in accordance with the principles of sustainable development, meeting the needs of the present generation without compromising the ability of future generations to meet their own needs.

We aim to achieve this by balancing the needs of all our stakeholders, managing our environmental impacts, developing our people, encouraging innovation in processes and products, working in harmony with the communities in which we operate and encouraging our customers, contractors and suppliers to do the same.

- We will conduct our business with integrity and in a safe, professional, legal and ethical manner as set down in our Code of Conduct and at all times in ways that demonstrate the Group's corporate social responsibility.
- We will comply with all relevant laws and regulations and take additional measures to meet our sustainability objectives.
- We will integrate sustainability considerations into our business decisions and ensure that our people are fully aware of and committed to the implementation and improvement of this policy.
- We will work with all our stakeholders to ensure no harm is done to the environment.

Consistent with the philosophy of the Sumitomo Group of Companies, we believe that people are the most important asset of our company, so we will ensure that our work environment allows our people to reach their full potential.

- We value the health and safety of all our people above all other considerations.
- We will strive to develop innovative new products and processes which give increased benefits to our customers and the environment throughout their life cycle.
- We will seek to develop long term partnerships with our suppliers preferring those who share our commitment to sustainability.
- We will assess the life cycle impacts of our products and processes with decisions based on sound science. We seek to reduce adverse environmental impact, maximize the reuse, recycling or recovery of resources and minimize the production of waste.
- We will manage responsibly all materials in a manner commensurate with their environmental risk and exercise responsible stewardship of those lands for which we are accountable.

- We will recognize the value of local relationships and take into consideration the whole life value offered by such arrangements.
- We will act as responsible members of our communities by generating economic growth and supporting social, educational and cultural development particularly where these relate to the underprivileged or those unable to afford to maintain a satisfactory heating or cooling regime.

Glass has a unique role to play in society's attempt to reduce greenhouse gas emissions and mitigate the effects of climate change. Recognizing this, we will support initiatives to utilize glass in order to reduce the energy consumption of buildings, vehicles and equipment or to generate or conserve energy.

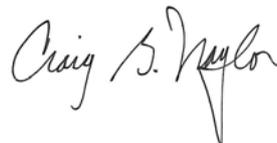
Glass production will remain energy intensive. Therefore, we have an obligation to society to minimize that energy use and to ensure that glass contributes maximum net benefit to sustainable development.

Our principal raw materials are mineral in nature, therefore we have a particular obligation to ensure that in obtaining those minerals natural habitats and biodiversity are preserved or enhanced.

- We will enter into constructive dialogue and relationships with our stakeholders, seeking to play our full part in helping society to live within its environmental means.
- We will publish our sustainable development targets and be accountable for our performance. To this end we will ensure that our operations are conducted in accordance with recognised standards and our reported performance is independently verified.

The Group Chief Executive has overall responsibility for this Policy, with the Chairman of the Audit Committee acting as custodian of good governance. The Director of Environment Health and Safety is responsible for the publication and monitoring of this policy. Business lines and functions are responsible for the implementation of this Policy.

**Our aim is that, by 2012, we will be recognized by our stakeholders as committed to this policy, through compliance and demonstrable leadership in key elements of our manufacturing processes and the application of our products.**



Craig Naylor  
President & CEO  
NSG Group

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